

1-2 4/2

Technical Writer 技術文件編譯師

1. 撰寫, 修改, 面對終端客戶的產品使用文件 write, edit customer facing document.
2. 新功能安裝, 使用, 測試步驟撰寫 new feature documentation, writing manual guide, testing steps
3. 與美國員工書信往來 corresponding with U.S side employees
4. 與工程師討論了解技術以便撰寫 write technical doc through discussion with developers
5. 修改工程師英文 Correct developers' written English
6. 協助主管交代事項 complete the tasks assigned by supervisors

Requirements

1. 多益800分, 英文文法佳 TOEIC 800, strong in English grammar
2. 對玩資訊產品有興趣 highly interested in new tech product
3. 能獨立作業 Can work independently
4. 能以終端使用者的角度看產品並把工程師提供的資訊轉化成使用者易懂的語言
Completely understand user's perspective and be able to convert the information from R&D language into user's language.

Testing Engineers 測試工程師

1. 對網頁應用軟體與設計有基本理解 basic understand web application & webpage design
2. 基本PHP常識 basic knowledge of web programming
3. 撰寫&檢閱 test case. write & review test case
4. 撰寫 selenium; create selenium suites
5. 規劃全自動測試 think about a plan or idea that can convert to full auto testing
6. 尋找新的自動化測試工具並導入產品 search for new auto testing tools and implement them into our product
7. 協助主管交代事項 complete the tasks assigned by supervisors

Requirements

1. 細心 Detail oriented
2. 可以讀/寫 + 基本英文 Can read/write +basic listening of English
3. 可以想出不同的使用者案例(use case) 來檢測產品 Can think of many use cases to break the product

Product Application/Technical Support Engineers (產品應用工程師)

1. 協助美國員工所提出產品相關應用的技術問題, 並提供美國技術支援服務。(Help answer technical questions raised by the U.S team in terms of application wise & technical wise)
2. 協助美國員工在新功上的基礎知識訓練, 以及提供內部員工在產品使用方面的使用訓練。(Help the U.S team quickly understand how the newly developed features can be used)
3. 解決美國的level 2 支援問題 (Solve level 2 questions from the U.S)

Assistant Embedded Software Engineer

1. 基礎C語言 Basic understanding of C language
2. 基礎英文 Basic understanding of English
3. 基礎電路學 Basic understanding of Circuitry